



# COOKIE PROGRAM TRAINING SPECIALIST Service Team Position Description

**SUMMARY** Collaborate with the Service Team Cookie Manager to ensure that the Troop Cookie Managers are trained in the Cookie Program and receive all Cookie Program Material.

**SUPPORTED BY** Product Program Team and Member Support Executive

**APPOINTMENT** Appointed by the Member Support Executive and Service Team Cookie Manager in partnership with the Product Program Team for one year; reappointment based on annual evaluation.

## RESPONSIBILITIES/DUTIES

- » Using materials provided by the Product Program Team, coordinate with the Service Team Cookie Manager and eBudde Specialist to develop and facilitate Cookie training for Troop Cookie Managers and Troop Leaders within the Service Unit.
- » Direct Troop Cookie Managers and Troop Leaders to the Product Program Team tutorials when needed or if they are unable to attend Service Unit Cookie training times or dates.
- » Be familiar with all Cookie trainings, tutorials, and supplemental materials.
- » Cookie Program material and supplies are shipped to the Cookie Program Training Specialist and must be distributed to participating troops.

## REQUIREMENTS AND QUALIFICATIONS TO BECOME A COOKIE PROGRAM TRAINING SPECIALIST

- » Present a positive image of Girl Scouting to girls, volunteers, and community members.
- » Comply with all GSUSA and Council policies and procedures, including Volunteer Essentials, recognize, understand, accept, and support all Council goals and objectives, including the Diversity Equity and Inclusion Statement.
- » Be guided in all actions by the Girl Scout Mission, Promise, and Law.
- » Be a registered member of GSACPC with a current background check.
- » Complete Cookie Program training.
- » Leadership from the Inside Out online resource recommended.
- » Must be well trained and comfortable using eBudde; supplemental eBudde training available through tutorials and at the Cookie Conference.
- » Must be familiar with training techniques, comfortable speaking in front of a crowd, and a people person. Candidate must have advanced customer service, computer, verbal and written communication skills and check emails daily.

By signing this agreement, I acknowledge that I have read, understand and agree to all responsibilities and requirements listed in the Recognition Coordinator Team Position Description. In addition, as a volunteer serving in a Service Team position, I understand that some of my work will involve access to information/records that are considered confidential. I acknowledge my responsibility to respect the confidentiality of all volunteer and troop records, to follow council procedures in order to protect privacy and to act in a professional manner. I further understand that if I am found misusing confidential material or not protecting the privacy of others through my actions, I may be released from my position immediately.

SIGNATURE OF VOLUNTEER \_\_\_\_\_ DATE \_\_\_\_\_

PRINTED NAME \_\_\_\_\_ SERVICE UNIT \_\_\_\_\_

**Thank you for your time and commitment!**