

Q: What are the different types of products available?

A: Transparent tumblers, stainless steel tumblers, and stainless steel water bottles

Q: What sizes do the products come in?

A: Transparent tumblers are 24 ounces, stainless steel tumblers are 30 ounces, and stainless steel water bottles are 17 ounces.

Q: What are the prices for each product?

A: Transparent tumblers are \$20, stainless steel tumblers are \$25 and stainless steel water bottles are \$20.

Q: Where are the tumblers and water bottles available for purchase?

A: All are available for purchase online only and ship directly to customers. Customers will be able to view all available options on the online store.

Q: What are the shipping costs for tumblers?

A: Shipping charges are calculated separately for each shipping address.

- \$20.00 = \$7.00 shipping rate
- \$20.01 to \$30.00 = \$8.00
- \$30.01 to \$40.00 = \$9.00
- \$40.01 to \$59.99 = \$10.00
- \$60.00 and above = **FREE Shipping!**

Q: Are the products dishwasher safe?

A: Yes, the transparent tumblers are dishwasher safe - top rack only.
A: No, the stainless steel tumblers and water bottles are hand wash only.

Q: Are the products microwave safe?

A: Yes, the transparent tumblers (without lid) are microwave safe.
A: No, the stainless steel tumblers and stainless steel water bottles are not microwave safe.

Q: Are the products BPA/PBA free?

A: Yes.

Q: Are the products made in the USA?

A: Yes, the transparent tumblers are made in the USA.
A: No, the stainless steel tumblers and stainless steel water bottles are imported.

Q: How durable are the products?

A: The products are highly durable backed by our 100% customer satisfaction guarantee. QSP offers a 100% customer satisfaction guarantee by calling QSP Customer Care toll free at **877-305-4146**.

Q: Are the transparent tumblers insulated?

A: Yes, double-wall insulated to keep drinks hot or cold.

Q: Are the stainless steel tumbler and stainless steel water bottle insulated?

A: Yes, sweat-proof, double-wall vacuum insulated. This prevents hot drinks from being hot to the touch and cold drinks from being cold to the touch.

Q: What designs are available for the tumblers?

A: Collegiate transparent tumblers, patterned and solid color designs are available.

Q: Do the stainless steel tumblers come in different colors?

A: Yes - white, black, red, orange, green, blue, and pink.

Q: How is the lid designed on the tumblers?

A: The tumblers have a drink-through lid design and also have a wider opening suitable for a straw.

Q: What colors/designs are available for the stainless steel water bottles?

A: Navy, lime, white, pink, and gold.

Q: Can the water bottles be used with both hot and cold beverages?

A: Yes, the water bottles are designed so cool drinks will stay cold longer and hot drinks will stay hot.

Q: How are girls and troops credited for these sales?

A: Credit for troop proceeds and for girl rewards is treated like a magazine order. A transparent tumbler, stainless steel tumbler or stainless steel water bottle are each considered one order when calculating troop proceeds and girl rewards.

