# **GSACPC Service Team Quarterly** (June – August)

# **Explore Leadership Opportunities**within your Service Unit!

Hi, Girl Scouts!

Now more than ever it is important to keep our girls and families engaged and supported. Maintaining a connection between the Service Team and troop leaders is crucial to maintaining our cherished Girl Scout relationships. Please use this as a guide to help you with your position specific duties and planning.

The purpose of this resource is to provide an overview of key positions within the Service Team. This overview should be used in conjunction with the <u>Service Unit Planning Packet</u>.

#### **Announcements**

· Save the Date: Service Team Retreat | Aug. 22-24

Join us at Camp Maripai as we ignite our light and share our spark! Service Team members are invited to light up their passion for Girl Scouts and discover new ways to share that passion with others as we kindle new skills, illuminate connections, and stoke the fire within our volunteers.

- **Service Team Leadership Series:** Join GSACPC staff and your fellow Girl Scout Service Team volunteers for a monthly virtual series on relevant topics to maximize Service Unit success.
  - June 11 <u>Rally for Recruitment</u>
  - o Aug. 6 Unconscious Bias and Microaggressions
  - o Sept. 4 Communication 101
- <u>New! Service Team Member Training</u>: This new training in gsLearn covers the basics of being a part of the Service Team. All Service Team members have access to the 15-minute training. New and experienced members alike should complete the training to review the basics of Service Team participation.
- Fall Product Dates Fall Product is starting a bit earlier this year. Please take note of the important dates below:
  - o June 13 | Fall Product Position Agreements due
  - o Aug. 6 | Fall Product Program training
- o Sept. 15 | Fall Product sale begins
- **Fall 2025 Recruitment** It's already time to start thinking about the fall 2025 recruitment season! Now is a great time to thank community partners and schools with a cookie appreciation basket (check with you MSE). It's also a great time to check in with schools to confirm if they're interested in including our council in their teacher orientations and back-to-school events in August.
- **Updated:** <u>607 GSACPC Preparing for Activities & Trips</u> The gsLearn training on Activities and Trips has been updated to include a few new modules and resources. We recommend retaking the course to be updated on current policies. The course will take approximately 35-minutes to complete.
- **Marketing and Collateral** Stay tuned for updated fall marketing materials! The new resources are planned to be available in the Recruitment BOX Drive by Monday, June 9. We will have paper lead collection forms, QR codes, recruitment kits for Meet the Teacher tabling events and other materials including; bookmarks, pens, pencils, bracelets, stickers and hand fans.
- · Update: Chaperone Agreement & Adult Participant Agreement
  - The updated **Chaperone Agreement** is designed to ensure all chaperones understand their responsibilities and contribute to creating a safe and enjoyable experience for everyone. The document is now available in the Forms and Documents section of our website and in the 607 GSACPC Preparing for Activities & Trips course in gsLearn.
  - We are introducing a new document specifically for non-member adults who might be attending troop family events. This document outlines the necessary steps and expectations for adults who are not current members. The **Non-Member Adult Participant Agreement** is now available in the Forms and Documents section of our website and is also included in the 607 GSACPC Preparing for Activities & Trips course in gsLearn.

Both updates are part of our commitment to maintaining clear communication and safety standards for all participants. Be sure to review these important changes and new resources as you plan upcoming events!

• **Recruitment Kits & Event Outlines** – The recruitment team is happy to support summer/fall events with materials, collateral and staff support whenever we have capacity. We can also provide kits and event outlines from previous themed

events including; Daisy Flower Power (Pre-K), Fairy and Friends (Pre-K-3rd), Discover and Connect (4th-12th) or Unicorn Parties (Pre-K-3rd). We will also have an additional themed program for fall designed for girls in K-5th grade.

#### · NEW! Event Tools for Service Units

- o SU Events Directory <u>Add information and resources from your previously held events</u>. These resources will be added to the Directory for other Service Units to utilize and build upon. Everyone who enters events will be included in a drawing for a Service Team reward. Once events are added, everyone can <u>view the resources here!</u>
- o <u>SU Program & Event Promotion</u> Does your Service Unit end up cancelling events due to low participation? You can request your event be added to the council <u>Events Calendar</u> using <u>this form</u>. Share opportunities with girls outside of your area to help boost attendance and provide more experiences to Girl Scouts in Arizona!
- **Vote on the 2028 council tour travel destinations!** Your voice counts. Fill out this brief <u>travel survey</u> to help select tours for 2028 travel opportunities. Girls, volunteers, and parents are all welcome to complete this survey and make their voices heard.

## **Reminders/Important Dates**

- Jun. 1 | Gold Award Roundtable
- Jun. 1 | Annual Peace Day patch contest begins!
- Jun. 11 | Virtual: Rally for Recruitment Service Team Leadership Series
- Jun. 15 | Fall Product Program Position Agreements due
- Jun. 28-29 | GSACPC LGBTQ+ Pride Month Celebration at Camp Maripai
- Jun. 30 | Core Service Team Position Agreements due for Outstanding Service Team Awards
- Jun. 30 | Annual finance reports for Service Units and troops due
- Jul. 15 | Cookie Program Position Agreements due
- Jul. 16 | In-Person & Virtual: Troop Leader Circle Build Your EQ: Strategies for Empathetic and Inclusive Communication with Caregivers and Co-Leads
- Jul. 31 | Annual Peace Day patch contest entries due
- Aug. 8 | Virtual: Service Team Leadership Series <u>Unconscious Microagressions</u>
- Aug. 9 | Gold Award Roundtable
- Aug. 15-17 | Outdoor Skills Weekend at Camp Maripai
- Aug. 22-24 | Service Team Retreat at Camp Maripai
- Sep. 1 | Adult Recognition submissions due!
- Sep. 4 | Virtual: Service Team Leadership Series Communication 101
- Sep. 12-14 |Outdoor Skills Weekend at Shadow Rim Ranch
- Sep. 17 | In-Person & Virtual: Troop Leader Circle Time Masters: Unlocking Your Productivity
- Sep. 19-21 | In-Person: Peace Day Retreat at Willow Springs
- Sep. 30 | End of 2024-2025 membership year
- Oct. 4 | GSACPC Hispanic Heritage Month celebration
- Oct. 10-12 | Jamboree 2025

#### Resources

- Service Team Resources, Service Team Manual
- Authentic Leadership Community check out the blogs and the Authentic Girl Scout Leadership book
- BOX Drive for updated flyers and resources (Password: Bigfun2024)
- Recruitment Team recruitment@girlscoutsaz.org
- Member Placement <u>memberplacement@girlscoutsaz.org</u>
- Brand Marketing and Publicity Guidelines

# **Recruitment**

# **Recruitment Manager Girl Champions**

Council Support - recruitment@girlscoutsaz.org

#### <u>June</u>

- Attend the Rally for Recruitment Service Team Leadership Series on June 11. This workshop is your required annual recruitment training.
- Wrap up Summer Box Program (Pre-K 2 grade) Last day of registration is July 15!
- · Continue fall recruitment planning
  - o Work with GIRL Champions and your MSE to determine priority schools for Meet the Teacher/curriculum

- night tables in July, August and September.
- o Identify volunteers to support with back-to-school recruitment events.
- o Research and consider building additional troops at schools where we already have a presence and cooperation from the site, for example if a troop doesn't have a Junior or Daisy troop but has a Brownie troop, that's a great place to start.
- o Consider placement options/events for Summer Box Program participants.
- o Consider where it is best to market the Daisy and Brownie Experience Box Program to new and potential Daisy/Brownie troops and bridging Brownie troops.
- Attend a council-sponsored training course to learn more about your role and the current materials at the end of June. Register here.

## **July**

- · Coordinate, confirm, train GIRL Champions and volunteers to support back-to-school events.
- Review the updated Recruitment material in the Recruitment BOX Drive (Password: Bigfun2024).
- · Work with MSE to contact schools to confirm tables at Meet the Teacher/curriculum night events. Introduce yourself to the principal, office staff and PTA/PTO president (if possible).
- · Plan how much recruitment material you will need by **June 30** for back-to-school tables and coordinate picking it up with your MSE and/or the Recruitment Team at <u>recruitment@girlscoutsaz.org</u>.
- · Find locations/dates for troop placement parties (post school tabling events).
- Start identifying and planning site or grade specific recruitment events for late August and September to form new troops in key areas of your Service Unit.
- · Identify volunteers and older girls to help support Fall Service Unit recruitment events and parties.
- · Submit your list of fall recruitment events to have them added to the <u>GSACPC Join Calendar</u>.
- · Plan how you want your fall leads followed up with. Either by the Member Placement Team or if requested, send directly to your SU and MSE for follow-up.

## **August**

- · Help support GIRL Champions and volunteers with back-to-school events and flyer distribution.
- · Host parent information night events/troop placement parties.
- · Plan and host site specific recruitments at priority schools. Coordinate with GIRL Champion to host school rallies the week prior if possible. (Check with the recruitment team for rally ideas if needed.)
- · Connect with the <u>Member Placement Team</u> and/or your MSE about new troops forming in your Service Unit (SU) and priority formation areas.
- · Review waiting for placement list.
- · Check with you MSE regarding Girl Scouts Center locations (staff led programming) near your SU that could help support girls waiting for placement.
- Ensure all event paper lead and registration forms collected are followed up with or submitted **within 48 hours** to council for follow-up. Use the specific QR code lead collection form process whenever possible and input paper leads into this system.
- · Market recruitment events/general Girl Scouts information anywhere you can within your SU. Consider where you can post virtually and physically.
- Look for community events oriented towards kids/families where the SU can host a table.
- · Start attending school organization meetings such as the PTO/PTA to promote Girl Scouts.

# **Retention/Troop Support**

# **Older Girl Advocate**

Council Support - gp@girlscoutsaz.org

#### <u>June</u>

- Promote the Gold Award Roundtable sessions:
  - o June 1, 3pm-5pm (Phoenix)
    - o August 9, 9am-12pm (Phoenix)

Inform older girls throughout the Service Unit of the College Bound: GSACPC College Readiness Patch powered by

ASU for Ambassadors and Seniors – meeting weekly starting August 16 at the council offices in Phoenix. Reach out to Sr. Girl Program Manager, LaVisa Johnson, with any questions.

- Promote Older Girl Training opportunities:
  - o Blended First Aid/CPR
  - o Babysitting Course
  - o Aug.15-17 | Program Aide/Volunteer-in-Training at Maripai
  - o Aug. 15-17 TCC2 at Maripai
  - o Sep. 12-14| Program Aide/Volunteer-in-Training at Shadow Rim Ranch
  - o Sep. 12-14 | TCC2 at Shadow Rim Ranch

## **July**

- Promote Gold Award support opportunities:
  - o Gold Award Roundtable
    - August 9, 9am-12pm (Phoenix)
  - o Gold Award Virtual Training
    - July 17
    - September 18
  - o Gold Award In-Person Training
    - July 26
    - August 21
    - October 16
- Promote girl training opportunities. Refer to programs and events listed above.

#### **August**

- Host a back-to-school event for girl Service Team members. Set goals and purpose of Service Team participation. Invite new Seniors and Ambassadors to join.
- Save the Date: Religious Recognitions Ceremony | May 2, 2026 Inform girls and troop leaders of next year's Religious Recognitions Ceremony date.
- Promote Gold Award support opportunities:
  - o Gold Award Roundtable
    - August 9, 9am-12pm (Phoenix)
  - o Gold Award Virtual Training
    - September 18
  - o Gold Award In-Person Training
    - August 21
    - October 16
- Promote Older Girl Training opportunities:
  - o Blended First Aid/CPR
  - o Babysitting Course
  - o Aug.15-17 | Program Aide/Volunteer-in-Training at Maripai
  - o Aug. 15-17 | TCC2 at Maripai
  - o Sep. 12-14| Program Aide/Volunteer-in-Training at Shadow Rim Ranch
  - o Sep. 12-14 | TCC2 at Shadow Rim Ranch

# **IGM Advocate**

Council Support - cglenn@girlscoutsaz.org

#### June

- Assist your MSE in securing a Fall Product Program IGM Specialist and Cookie Program IGM Specialist for the upcoming membership year. Active IGM parents are great candidates for these positions. It is vital these roles are filled by active and engaged volunteers familiar with the IGM experience.
- Follow up with any independent girl and adult members who have not completed membership renewal.
- Throughout the summer, review the Looker report, "New in the Last Two Weeks" and contact new IGM's to introduce yourself and connect them to the Service Unit.

# **July**

- Throughout the summer, review the Looker report, "New in the Last Two Weeks" and contact new IGM's to introduce yourself and connect them to the Service Unit.
- Reach out to new IGM caregivers and share resources with them, including the <u>IGM Experience Guide</u> and the <u>IGM Facebook Group</u>.
- Review the Fall Product Program IGM Specialist resources to offer support throughout the fall product season.

### **August**

• Connect IGM's with upcoming opportunities to join troops during Service Unit events or other outings as available.

- Make special efforts to offer support in helping IGM's attend upcoming Service Unit encampments.
- View the Council Events Calendar and market relevant upcoming events to all IGM's in your Service Unit.
- Get in touch with the council IGM Coordinator, <u>Carole Glenn</u>, to discuss recommendations for your role in the upcoming membership year.

# **Volunteer Support Coach**

Council Support - volunteerlearning@girlscoutsaz.org

#### **June**

- Support and communicate with new troop leaders and newly forming troops within the Service Unit throughout the summer.
- Connect with existing leaders who are bridging to new program levels to offer guidance and training.
- Assist the Finance Specialist in supporting all troops to submit their Annual Finance Reports by June 30.
- Promote participation in the upcoming Troop Leaders Circle:
  - o July 16 Build Your EQ: Strategies for Empathetic and Inclusive Communication with Caregivers and Co-Leads

## **July**

- Communicate upcoming TCC2 and First Aid/CPR/AED dates with new leaders.
- Schedule dedicated events for new leaders throughout the upcoming membership year.
- Mentor new leaders through the onboarding process and encourage them to complete council online training.
- Promote participation in the upcoming Troop Leaders Circle:
  - o July 16 Build Your EQ: Strategies for Empathetic and Inclusive Communication with Caregivers and Co-Leads

#### **August**

- Call new troop leaders in your area. New leaders will need extra support to feel connected to the Service Unit.
- Remind leaders that Badge Booklets are now available on the <u>Volunteer Toolkit</u>. Volunteers can find the full badge booklets for most badges, and pdf word documents for older badge booklets through the VTK.
- View the updated <u>607 GSACPC Preparing for Activities & Trips</u> training in gsLearn. Encourage leaders to utilize the updated <u>Chaperone Agreement</u> and the new <u>Non-Member Adult Participant Agreement</u>, found in the <u>Forms and Documents</u> section of our website.

# **Bilingual Specialist**

Council Support - <u>multicultural@girlscoutsaz.org</u>

## June

- Collaborate with Volunteer Support Coach to ensure new troop leaders are supported, especially those with Spanish-speaking parents and girls.
- Connect with the <u>Council Multicultural Team</u> to discuss resources and opportunities for support throughout your community.

#### <u>July</u>

• Reach out to Spanish-speaking volunteers and caregivers in the Service Unit. Ask how bilingual support can improve their Girl Scout experience.

## **August**

- Work with the Fall Product Team to offer bilingual support throughout the Fall Product Program.
- Promote our council's Hispanic Heritage Month celebration on Oct. 4.

# **Adult Recognitions Coordinator**

Council Support - <a href="mailto:recognitions@girlscoutaz.org">recognitions@girlscoutaz.org</a>

## **June**

- Plan with your MSE for a volunteer/leader appreciation event to be held in May/June if you have not already done so.
- Finalize any outstanding Service Unit Awards and <u>submit order</u> for pins from council (at least 3 weeks in advance of Service Unit event).
- Promote council and National Award <u>Adult Recognition</u> submissions (Due Sept. 1).
- Share the <u>Writing a Strong Endorsement</u> document with your Service Unit volunteers in preparation of Council and National Award submissions.

## **July**

- At the leaders' meeting, discuss the different Council and National Awards and FAQs to address any questions.
- Coach volunteers through council and National Award Adult Recognition submissions (Due Sept. 1).
- Request volunteers submit the number of girl and adult years they have been in Girl Scouts. Update your records and share with <a href="mailto:recognitions@girlscoutsaz.org">receive their Membership Guards and Years of Service pins.</a>

## **August**

- Follow up on Adult Recognition submissions at meeting (Due Sept. 1). Ensure all required nominations and endorsements are submitted for each nominee.
- Promote peer recognition throughout the year to keep morale high. Encourage volunteers and caregivers to utilize the <u>Peer Recognition Form</u> to cheer on their peers and recognize jobs well done.

# **Events**

# **Events Manager**

Council Support - volunteerlearning@girlscoutsaz.org

## June

- Assist the Recruitment Manager in event planning for the upcoming recruitment season.
- Plan an event as an incentive for early registration in your Service Unit.
- Submit resources to the new <u>Event Directory</u> for other Service Units to utilize ideas. Those who submit events will be entered into a drawing for a reward!

## **July**

- Check the council <u>Events Calendar</u> for potential events to promote within your Service Unit. Remember to utilize the <u>SU Program and Event Promotion</u> to add your Service Unit events to the Events Calendar.
- Meet with the IGM Advocate to seek opportunities to improve IGM participation at Service Unit events in the upcoming year.

#### **August**

- Invite girl Service Team members to participate in event planning for the year. Coordinate with the Girl Advocate to ensure girl participation (Seniors Ambassadors) in all events.
- Plan an investiture/rededication event for your Service Unit.

# **Event Coordinators**

Council Support - volunteerlearning@girlscoutsaz.org

#### <u>June</u>

- No matter when your event is, take time to review your plan to keep it girl-focused and girl-led.
- Review the updated <u>607 GSACPC Preparing for Activities & Trips</u> training in gsLearn. Utilize the new <u>Chaperone Agreement</u> and <u>Non-Member Adult Participant Agreement</u>, found in the <u>Forms and Documents</u> section of our website for your event.
- Work with the IGM Advocate to ensure IGM's are invited to your event and supported in attending.

## **July**

- Review <u>Safety Activity Checkpoints</u>, the <u>Event Planning Manual</u>, and the <u>Encampment Guide</u> prior to your event to ensure compliance with the latest policies and procedures.
- Promote TCC2, First Aider, and outdoor trainings among Service Unit volunteers to ensure your events have the required leaders present.
- Touch base with the <u>Reservation Specialist</u> on any upcoming fall events on council properties to ensure all information is accurate.

#### **August**

- Add your event or previous events to the new <u>Event Directory</u> for other Service Units to utilize ideas. Those who submit events will be entered into a drawing for a reward!
- Utilize the <u>SU Program & Event Promotion</u> to add your event to the Events Calendar, especially if registration numbers are low.
- Reach out to local businesses that may be willing to donate small "thank you" gifts to show appreciation to your event planning team once the event is complete.

# **Outdoor Advocate**

Council Support - op@girlscoutsaz.org; mgalindo@girlscoutsaz.org

#### **June**

- Continue to promote the <u>Get Outdoors Challenge</u> ends July 31.
- Encourage leaders throughout your Service Unit to get certified in outdoor elements! Promote the outdoor skills weekends so your Service Unit events always have facilitators.
- Promote outdoor training opportunities:
  - o Aug. 15-17| Outdoor Skills Weekend at Maripai
    - Sept. 12-14 | Outdoor Skills Weekend at Shadow Rim RanchPromote council outdoor events throughout the Service Unit. Find more details on the <u>Events Calendar</u>.
  - o June 27-29 | Girl Scouts Native American Gathering at Willow Springs
  - o June 28-29 | LGBTQ+ Pride Month Celebration at Camp Maripai
  - o July 3-5 | Stars & Stripes Troop Camp at Willow Springs
  - o Aug. 29-31 | Service Weekend at Camp Maripai
  - o Sept. 5-7 | Challenge Course Weekend at Willow Springs
  - o Sept. 19-21 | Peace Day Retreat at Willow Springs
  - o Sept. 26-28 | Fall Harvest at Shadow Rim Ranch

## **July**

- Survey girls and volunteers in your Service Unit to determine outdoor-related needs. Ask about needs for specific trainings, gaps in programming, and promotion opportunities.
- Continue to promote the Get Outdoors Challenge ends July 31.
- Promote outdoor training opportunities:
  - o Aug. 15-17| Outdoor Skills Weekend at Maripai
  - o Sept. 12-14 | Outdoor Skills Weekend at Shadow Rim Ranch
- Promote council outdoor events throughout the Service Unit. Find more details on the **Events Calendar**.
  - o July 3-5 | Stars & Stripes Troop Camp at Willow Springs
  - o Aug. 29-31 | Service Weekend at Camp Maripai
  - o Sept. 5-7 | Challenge Course Weekend at Willow Springs
  - o Sept. 19-21 | Peace Day Retreat at Willow Springs
  - o Sept. 26-28 | Fall Harvest at Shadow Rim Ranch

#### **August**

- Connect with the <u>Outdoor Education Manager</u> to discuss the Outdoor Education Team responsibilities and recommendations for the upcoming membership year.
- Promote outdoor training opportunities:
  - o Aug. 15-17| Outdoor Skills Weekend at Maripai
  - o Sept. 12-14 | Outdoor Skills Weekend at Shadow Rim Ranch
- Promote council outdoor events throughout the Service Unit. Find more details on the <u>Events Calendar</u>.
  - o July 3-5 | Stars & Stripes Troop Camp at Willow Springs
  - o Aug. 29-31 | Service Weekend at Camp Maripai
  - o Sept. 5-7 | Challenge Course Weekend at Willow Springs
  - o Sept. 19-21 | Peace Day Retreat at Willow Springs
  - o Sept. 26-28 | Fall Harvest at Shadow Rim Ranch

# **Product Program**

Council Support - productprogram@girlscoutsaz.org

#### **June**

#### **SU Fall Product Team Members**

- Build your fall product team with your MSE to secure positions filled moving into this season.
- Have position agreements completed to council no later than June 15.
- Emphasize that Fall Product positions should not be held by the same person.

## **July**

#### **SU Cookie Product Team Members**

- Build your cookie team with your MSE to secure positions filled into the season.
- Have position agreements completed to council no later than July 15.
- Emphasize that multiple Girl Scout Cookie Program positions should not held by the same person.

## **August**

#### Fall Product Program Team Members

- Receive a welcome email on July 30.
- Receive Fall Product training materials the week of July 28.
- All Fall Product Program Team members attend council training Aug. 6.
- Encourage and support troop participation in the program with council website resources.
- Plan and communicate appropriate dates for training and distribution of Fall Product materials to troops.

# Management

# **Communications Specialist**

Council Support - marcom@girlscoutsaz.org

#### June

- Using Looker reports of current troop renewals, promote and follow up with existing members during on-time renewal campaign.
- Connect with troop leaders in the Troop Catalog to ensure meeting details are accurate for summer. Assist with any updates using the <a href="Meeting Detail Update Form">Meeting Detail Update Form</a>.
- Work with your MSE to manage disbanded, merged, or split troops and guide leaders through the <u>Troop Transition Form</u>.
- Talk with your MSE and the <u>Member Placement Team</u> to discuss a plan for new member management throughout the summer/fall recruitment season.

# **July**

- Talk about renewal/registration incentives from council to set goals.
- Using Looker, follow up with troops who have not renewed throughout the month.
- Assist Troops with updating their meeting details and affiliations using the <u>Meeting Detail Update Form</u>.
- Continue to ask volunteers in your Service Unit if they know of any free meeting spaces to add to the <u>Troop Meeting</u> <u>Locations form</u>.

## **August**

- Connect with troop leaders in the Troop Catalog to ensure meeting details are accurate for back to school.
- Using Looker reports, follow up with troops who have not renewed throughout the month. All troops that have not renewed by Sept. 30 should complete the Troop Transition Form.
- Assist the Recruitment Manager and council <u>Member Placement Team</u> in entering recruitment leaders, completing follow-ups, and placing new members into troops.

# **Finance Specialist**

Council Support - banking@girlscoutsaz.org

#### June

- Host Q&A opportunities or provide training on completing the annual Troop Finance Report for all troop leaders in your Service Unit.
- Ensure Service Unit Finance Report is completed and submitted before June 30.
- Check your access to your Service Unit Finance Records on BOX. Email volunteerlearning@girlscoutsaz.org with any issues or questions.
- If you haven't already, plan your budget for the upcoming membership year. Be sure to include all Service Unit events, fundraisers, supplies, incentives, awards, etc.

## **July**

- Review the updated 607 Troop Money Management GSACPC course on gsLearn to refresh yourself.
- Assist troops with the <u>Signer Change Request</u> form when leadership changes.
- Work with the Volunteer Support Coach to help new troop leaders get started with their bank accounts throughout the summer/fall recruitment season. Share the <u>Opening a New Troop Bank Account</u> guide, <u>Troop Money Management Guide</u>, and the New Troop Bank Account Request Form.

## **August**

- Review the <u>banking</u> page and <u>troop finances</u> page on the GSACPC website to ensure you are up-to-date on all policies and procedures.
- Plan a finance workshop for the upcoming membership year for any troop leaders or volunteers in the Service Unit to review proper finance procedures.
- Consider hosting a finance workshop for girls in your Service Unit to promote financial literacy.

# **Service Team Manager**

Council Support - volunteerlearning@girlscoutsaz.org

#### June

- Work with your MSE to finalize volunteers for Fall Product Team due June 15.
- Encourage Service Team Members to attend the upcoming Service Team Leadership Series:
  - o June 11 | Rally for Recruitment
  - o Aug. 6 | Unconscious Bias & Microagressions
  - o Sept. 4 | Communication 101
- If you haven't already, host your annual Service Team Planning session. Include dates/locations for future service team meetings; monthly, bimonthly or quarterly leader meetings; as well as dates/locations for encampment(s) and other major/signature Service Unit events.
- Work with your MSE to fill vacant Service Team positions.
- Check in with your Recruitment Team to ensure they have all the support they need for school recruitment nights.
- Begin to work in Rallyhood and become familiar with this new communication tool. If you missed the May webinar, review the recording you should have received by email.

## **July**

- Encourage Service Team members to register for and attend the Service Team Retreat at Camp Maripai Aug. 22-24. The registration deadline is Aug. 1.
- Work with your MSE to finalize volunteers for the Cookie Team due July 15.
- Connect with the Registrar and Volunteer Support Coach to report on retention efforts and where Service Team members can support.
- Check in with your Recruitment Team to ensure they have all the support they need for school recruitment nights.

#### **August**

- Meet with your MSE to gauge Service Team morale. Make adjustments in leadership style, plan team-building activities, and celebrate your Service Team members to improve morale as needed.
- Check in with your Recruitment Team to ensure they have all the support they need for school recruitment nights.
- Work with your Service Team to create a plan for Rallyhood as it is rolled out throughout the council.
- Promote the New Service Team Member Training in gsLearn. Encourage all Service Team members to take the 15-minute training as a good refresher on Service Team participation.