

# FamilyGuide 2024 Girl Scout Cookie Program<sup>®</sup>

# OWN YOUR Magic

Cookie Program Family Guide 2024 1

### Have Questions?

Reach out to your Troop Leader, IGM Coordinator, Troop Cookie Manager or council!

#### **Your Girl Scout Council**

#### **Girl Scouts-**

#### Arizona Cactus-Pine Council (GSACPC)

There are 110 Girl Scout Councils nationwide and two councils in Arizona. GSACPC serves central and northern Arizona with 2024 cookie program sale dates Jan. 15 – Feb. 25.

#### Info at Your Fingertips

girlscoutsaz.org/cookies

#### **Council Baker**

#### **Little Brownie Bakers**

There are two bakers licensed to make Girl Scout Cookies for councils across the country. This determines the cookie flavor line-up available in your area.

#### **Council Product Program Team**

productprogram@girlscoutsaz.org

#### **Council Customer Care Team**

reghelp@girlscoutsaz.org OR call 602.452.7030 or text 844.317.9041

Your Service Unit (Designated Neighborhood Area)

Your Troop Leader or IGM Coordinator

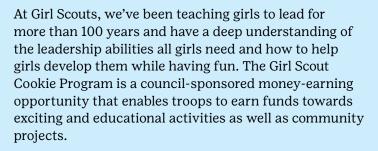
Your Troop or Service Unit Cookie Manager



@gsacpc #GSACPC #GSCookies #CookieBoss



When it comes to your girl's future, anything is possible! However, being told she can do or be anything she chooses will only take her so far—she'll also need strong leadership skills and hands-on life experience to take on the world with confidence.



The Girl Scout Cookie Program is a prime example—our iconic, one-of-a-kind program leads to real outcomes because it gives girls hands-on experiences to develop an entrepreneurial spirit.

With an entrepreneurial spirit, your Girl Scout will have the skills to take calculated risks throughout her life and the ability to soar towards her goals. She'll have the confidence to redefine failure and will be encouraged to try, fail, and try again.

She can't do it without you. By supporting your Girl Scout in this program, you'll allow her to learn, adapt, and grow her ideas and develop the confidence of a leader. And all this fuels her inner happiness. We appreciate you investing your time to support your Girl Scout!

Girl Scouts become smart cookies when they participate in the cookie program.

The Girl Scout Cookie Program is the largest girl-led business in the world! When girls participate, they learn not only new skills, but also help fellow Girl Scouts and their communities.

Everything girls do in Girl Scouting is designed to help them grow into leaders of courage, confidence and character. The skills girls learn through the cookie program will help them grow into leaders in their own lives, leaders in business and leaders in the community.







# How to participate in the 2024 Girl Scout Cookie Program

### **KEY DATES**

Initial Cookie Orders due to Troop Leader or IGM Coordinator

December 10

Girl/Parent Access to DOC to Set Up Website and Enter Email Addresses

December 11

**Extended Area Cookie Delivery** 

January 5-15

Metro Phoenix Cookie Delivery

January 13-14

**Girl Scout Cookie Program Begins** 

January 15

Cookie Fastpitch and Bring Home the Cookies 5K Block Party

January 20

**Bring Home the Cookies 5K at Westgate Entertainment District** February 24

Girl Scout Cookie Program Ends

February 25

Cookie Rewards Arrive and Cookie Reward Events

April – August

### It's easy!

#### To sell with your troop

- 1. Attend a parent/guardian information meeting about cookies with your Troop Leader
- 2. Sign the parent agreement form for financial responsibilities
- 3. Support your girl through the cookie program

#### To sell as an Independent Girl Member (IGM)

- 1. Attend a parent/guardian information meeting about cookies with your IGM Coordinator
- 2. Sign the parent agreement form for financial responsibilities
- 3. Support your girl through the cookie program

### **The Power of Cookies**

100% of the cookie proceeds stay in Arizona Cactus-Pine Council to benefit local Girl Scouts.

Cookie proceeds fund 66% of GSACPC's operating expenses. They are the largest source of income for girl programs, volunteer training, our facilities, four camp properties, and the financial assistance that keeps Girl Scouting available and affordable for all. Our national organization, GSUSA, only receives the \$25 annual membership dues from girl and adult members.

### Proceeds

Girls who participate in the cookie program help to enrich experiences for their Girl Scout sisters today and tomorrow. When a girl sells cookies, she earns rewards for herself and proceeds for her troop activities.

### **Girls Benefit from Cookies**

- Camp experiences and properties
- Program center
- · Programs/activities sponsored by our council and program partners
- · Support and training for their leaders
- Financial assistance

### How the cookie crumbles



### 2023 Cookie Season Highlights

- 813 troops participated
- 415 PGA
- 7,463 girls participated
- 950,207 packages sold through DOC
- 46,366 packages donated to the Community
- 3.1 million packages sold

### **Entrepreneurship Progression**

to help you budget.

Learn how much

Girl Scout Cookies

cost in your area.

Progression allows girls to gain new skills, build their confidence, and develop an entrepreneurial mindset over time. As they engage in the Girl Scout Cookie Program and beyond, girls learn five valuable skills that will serve them for the rest of their lives. As you work with girls, acknowledge their skill development and encourage them to challenge themselves further. Eventually, they'll be ready to translate their skills into true entrepreneurship or bring an entrepreneurial Networker mindoat to whatever noth they also

mindset to v	vhatever path	they choose.				Cookies.	document a mission
		•		Cookie Techie	Build your social support system.	On your own or with your troop, think about a product or service	statement and business plan for your product/ service idea.
		Goal Setter	Consumer Expert Think "cookie customers."	Use technology to grow the business. Set a specific goal	Connect with local business leaders for ideas about how to grow your Girl Scout Cookie business.	you'd like to improve and brainstorm ways to make it happen. Come up with several ideas, then narrow to the best!	Identify your customer base, competition, and potential obstacles. Practice sharing our
	Decision Maker	Set sales goals as a troop and individually.	Talk with troop members about why people may or may not choose to buy Girl	for your digital sales. Make a video for your friends and family network	Talk to friends and family about how they can help you expand your network.	The best! Be prepared to go back to the drawing board— maybe more than once!	business idea with your troop. Research how businesses are
Money Manager	Make plans for the coming Girl Scout year and set a budget.	Talk with troop members about how you can work	Scout Cookies, and brainstorm ways to engage them.	promoting online cookie sales using your sales pitch; encourage the	Ask your customers to safely refer you to new customers.	Get feedback from potential consumers and improve your idea based on what they say.	financed and think about how you could finance yours. Feel confident about
Learn money basics. Talk with your fellow troop	Talk about wants versus needs. Talk about how the troop can earn	together to reach your troop's goal. Discuss different ways to sell cookies and set a goal for	Come up with ideas for the perfect customer pitch. Practice explaining how your cookie	gifting of cookies to boost sales. Use your support network of friends	Follow up with past customers and tell them how you plan to use this year's cookie earnings, to inspire	Research social entrepreneurs in your community and beyond.	your business idea's potential? Take acton!
members about different forms of money—coins, paper bills, checks,	money through cookie program participation.	which ones you'll try. Brainstorm how you could use your	earnings will be spent. Brainstorm ways to thank your	and family to safely promote your digital storefront.	them to increase their purchase.	How to entrepreneurial	adopt an mindset:
and credit—and practice counting it.	troop's proceeds from previous years	cookie earnings to help others in your community.	customers.		<ul><li> Be curious.</li><li> Embrace challe</li></ul>		eative risks. ing as learning.

Take initiative. Collaborate with others.

#### Entrepreneur

Create and

#### Take your Innovator business idea to the next level.

#### Take it beyond **Girl Scout**

- See failing as learning
- · Adapt to change.

### Inspire her to dream big GoalSetting

Goal setting is one of the six essential skills girls develop through the Girl Scout Cookie Program." With your support, they'll learn how to set realistic goals and achieve them.



Encourage girls to keep climbing. Once they set a package goal, they might challenge themselves further, like building more marketing or entrepreneurship skills.

### Six Essential Skills

### 1. Goal Setting

#### Girls learn how to set goals and create a plan to reach them.

**Action steps:** Encourage girls to set incremental, achievable goals. Help girls break down those goals through setting weekly challenges.

### 2. Decision Making

Girls learn how to make decisions on their own and as a team.

Action steps: Talk with girls about how they plan to spend the troop's cookie earnings.

### 3. Money Management

#### Girls learn to create a budget and handle money.

Action steps: Build on girls' interest in learning to manage all facets of the cookie business, such as creating a budget to fund a troop experience or figuring out the percentage of customers who selected the donation option.

### 4. People Skills

### Girls find their voice and build confidence through customer interactions.

Action steps: Ask girls about new marketing ideas they want to try. They can discuss how to tailor their cookie pitch to achieve their goals.

### **5.** Business Ethics

#### Girls learn to act ethically, both in business and life.

Action steps: Talk to girls about the importance of delivering on their promise to customers. They can also consider offering a a Cookies for the Community option.

### 6. Managing Uncertainty

#### Girls learn to manage uncertaincy at GSACPC.

Action steps: Encourage girls to perservere through unforeseen challenges and uncontrollable circumstances.

girl scouts

### Entrepreneurship Badges & Pins

When you sell Girl Scout Cookies, you practice-goal setting, decision making, money management, people skills, and business ethics—as you learn to think like an entrepreneur. You can earn badges and pins each year you run your own Girl Scout Cookie business. Then explore your own business idea by earning an Entrepreneur badge.

	Cookie Business		Financial Literacy		Cookie Entrepreneur Family	Entrepreneur
Daisy						
	My First Cookie Business	Cookie Goal Setter	Money Explorer	My Money Choices	Year 1 and 2 Cookie Entrepreneur Family Pins	Toy Business Designer
Brownie					00	
	My Cookie Customers	Cookie Decision Maker	Budget Builder	My Own Budget	Year 1 and 2 Cookie Entrepreneur Family Pins	Budding Entrepreneur
Junior		8			00	
	My Cookie Team	Cookie Collaborator	Budget Maker	My Money Plan	Year 1 and 2 Cookie Entrepreneur Family Pins	Business Jumpstart
Cadette					000	
	My Cookie Cookie Venture Resea	Market Cookie archer Innovator		Money My Dream bits Budget	Year 1, 2, and 3 Cookie Entrepreneur Family Pins	Business Creator
Senior		•0*				
	My Cookie Network	Cookie Boss	Savvy Saver	My Financial Power	Year 1 and 2 Cookie Entrepreneur Family Pins	Business Startup
Ambassador						
	My Cookie Business Resume	Cookie Influencer	Financial Planner	My Financial Independence	Year 1 and 2 Cookie Entrepreneur Family Pins	Entrepreneur Accelerator

# Badges, Patches and Pins

How can you inspire girls to think courageously? Let girls knowhow they can earn a **badge,patch, or pin** — and wear it on their vest or sash — as a symbol of their important Girl Scout Cookie Program achievements.

Girls can earn one of the new Cookie Business badges this year when they complete requirements that help them develop new skills as they learn and grow their business. Badges are official Girl Scouts of the USA recognitions that can be placed on the front of their Girl Scout uniform.

Girls collect patches as they achieve specific cookie program milestones, including things like sending emails, selling at booths and using Digital Cookie. These are fun patches that can be worn on the back of the uniform to show her cookie business success.

#### Where you'll learn more:

- girlscoutsaz.org
- girlscouts.org/cookiebadges
- girlscoutcookies.org/troopleaders for poster download

**Patches and pins** can be used for recognition at any point in the Girl Scout Cookie season, from the earliest planning meetings through the booth phase.

#### Where you'll learn more:

- girlscoutsaz.org
- LittleBrownie.com/volunteers

#### Check out the NEW Cookie Business badges and Financial Literacy badges at

girlscouts.org/badgeexplorer.

#### Cookie Entrepreneur Family Pins

### The Cookie Entrepreneur Family pin collection helps girls learn essential skills and how to think like entrepreneurs with support from their families.

Each Girl Scout level has its own set of requirements to help families guide their Girl Scout as she runs her own cookie business year after year. Girls can earn all 13 pins in the collection—one unique pin for every year they participate!



Learn more at girlscouts.org/entrepreneurfamily



# A Stress-Free Cookie Season

#### For you, your daughter, and her Troop Leader/IGM Coordinator

- Attend the Troop Parent Meeting and read emails/texts/posts from her leader or coordinating volunteers to stay informed throughout the program.
- Be sure to sign the Parent/Guardian Permission and Financial Agreement. If you've signed the agreement for the Fall Product Program in the same membership year, it covers the cookie program.
- Write the important dates in your calendar (see page 2). Remember, girls cannot begin selling (or fulfilling orders) until the start date.
- Set goals with your Girl Scout. Don't forget to include Cookies for the Community – the donation program that encourages customers to purchase cookies that get donated to nonprofit organizations. *Note: Troop Leaders cannot mandate girls to sell a specific number of cookies – it's up to the girls and their parents to decide.*
- Offer to help your Troop Leader with the cookie program. There are both big and small ways you can lend a hand. Understand safety concerns and know the appropriate online marketing practices, as well as proper public places to sell cookies. We've included this information in this helpful guide.
- Don't take cookies you might not be able to sell. You can't return cookies, but you can always get more.
- Turn money into your Troop Leader every week. *Note: Troop Leaders cannot ask you to pay for the cookies upfront.*
- Have fun with your Girl Scout. You're making memories that will last a lifetime!



# 2023-2024 Girl Scout Cookies

#### All our cookies have...

- NO High-Fructose Corn Syrup
- NO Partially Hydrogenated Oils (PHOs)
- Zero Grams Trans Fat per Serving
- RSPO Certified (Mass Balance) Palm Oil
- Halal Certification

### The World's Most Flavorful Lineup







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VISA

ACCEPTED

8 Girl Scouts-Arizona Cactus-Pine Council

# Superpower Your Sale with the Digital Cookie® Platform!

This cookie season superpower your sale by expanding your efforts from the booth to the web. Why? Because adding online and mobile channels to your sale can help you reach more cookie fans than you ever imagined. With the Digital Cookie<sup>®</sup> platform you can market everyone's favorite cookies-with-apurpose to customers down the block or across the country from the comfort of your couch.



Starting Dec. 12, girls will be able to set up their digital cookie (DOC) platform.

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### 1

### Register

Sign up to use the Digital Cookie® platform, look for your Digital Cookie® registration email. If you can't find it, contact your council for details.

### Set up your site

In just a few minutes, you can set up your sale goal, share your cookie story, and upload a fun picture or video. Then you're ready to save, review, publish, and...done!

### 3 Invite customers

Manage your cookie customer list and easily send ready-to-use emails inviting people to support your sale. You can also promote your personalized cookie site link on Facebook with friends and family.

### Track your goal

See how close you are to reaching your goal by tracking the number of boxes sold and orders placed, as well as sales by delivery type and cookie variety. You can even include o ine sales to see your total progress—yum!



# Supplemental Safety Tips for online Marketing

When engaging in online marketing and sales efforts beyond friends and family through the Girl Scout Cookie Program<sup>®</sup>:

- Review and apply the Digital Marketing Tips for Cookie Entrepreneurs and Families.
- Continue to adhere to the Girl Scout Internet Safety Pledge and the Digital Cookie Pledge after registering for DOC.
- Review Girl Scouts' Safety Activity Checkpoints for Computer and Internet Use and Cookie and Product Sales on your council's website.

#### In addition, review and apply the below Supplemental Safety Tips for Online Marketing:

- To protect your personal identity, NEVER direct message with people you do not know online or on social media platforms. Always use your Girl Scout online sales link for customer orders.
- Parents or guardians must approve all girl delivered online orders and supervise all communications and product delivery logistics with any customers girls don't personally know. As a reminder, girls should never deliver cookies alone.
- We don't want Girl Scouts posting on public facing sites. If your Girl Scout sales link is posted on a public facing site, be aware the link is now searchable by anyone and could potentially appear anywhere on the internet. This is a safety concern from GSUSA and the council.
- Never share your personal information (e.g., last name, phone number, email, or street address).
- Never share your personal location information, including your booth location.





# Girl Scout and Parent/Guardian Checklist

Follow this checklist to ensure a successful cookie season.

### Presale

- □ Ensure your Girl Scout membership is active for the 2023-24 membership year.
- □ Submit Parent Permission Form.
- Attend your troops family cookie meeting and pick up materials your troop's cookie manager (TCM).
- □ Learn about the 6 skills, cookierelated badges and the Family Activity Pin.
- Review the cookie rewards and work together with your girl to set a realistic goal.

### Inventory/ Delivery

- □ Guide her to set up practical and use the cookie calculator to determine how many packages of cookies to order for your initial order. Remember, you can always get more cookie later.
- □ Girls can earn initial pre-season order rewards.
- □ Set up DOC website to begin sending emails on Jan 15.

### Coach your Girl Scout

- □ Listen to her practice her sales pitch. Pretend to be potential customer and ask her questions.
- □ Review cookie materials together.
- □ Be a role model for business ethics and safety rules

### **Goal Setter**

- □ Start selling door-to-door with cookies in hand on Jan. 15.
- Contact your TCM to order/ pick up more cookies for any girl-delivered orders taken after the starting inventory is sold. Keep recipients for your records!
- Money is collected ONLY when cookies are girldelivered, not before.
- Turn money in frequently (recommended weekly) to your TCM. They will let you know specific dates for your troop. Keep receipts for your records!
- Volunteer to work a troop cookie booth and/or set up your own family cookie booth.
- Help your girl reach her goals by supporting her during cookie delivery and booth sales.
- Be sure to login to Digital
  Cookie and check for new
  orders. Remember that orders
  for girl delivery should be
  approved within 5 days of the
  order and delivered within 7-10
  days of the order to ensure
  the best customer service
  experience possible. Orders not
  accepted are then canceled.
  The transaction is then
  refunded or donated based off
  the customer selection made
  during the order.
- □ Have fun!

### Wrap Up

- □ Work with your TCM to pick up a booth if you still have remaining inventory to sell.
- □ Turn in all cookie payments to your TCM.
- Double check that there are no outstanding delivers needed in Digital Cookie.
- □ Let the TCM know your girl's reward choices.

### After the Sale

□ Celebrate with your girl and her troop!

### **Money Tips**

- Always count money in front of the customer when giving back change.
- Be cautious about accepting bills larger than \$20, as they can be counterfeit.
- Ask your TCM if you troop plan to accept checks and understand who is responsible for returned check fees and money outstanding due to returned checks.
- Have a plan for keeping money safe at a booth sale. Tip: Use an apron or fanny pack to store money.

# **5** Steps to Creating Goals

Setting goals is more than simply saying you want it to happen. Work with your Girl Scout, so she is confident in her ability to set and reach goals-it's a skill that lasts a lifetime! Remember to set goals both big and small so she feels accomplished throughout the program. Goals will look different for every girl and all should feel proud!

- The goal must motivate her, not you. It must be something she wants to accomplish, and she understands why she wants it.
- It should be SMART:
- **S**pecific
- **M**easurable
- **A**ttainable
- **R**elevant
- Time-Bound
- Encourage her to write down her goal(s) and tell someone about it. If she writes it down, she's 42% more likely to achieve it. If she tells a friend, she's 72% more likely to achieve it.

Spend time planning and setting benchmarks with her to mark (and celebrate) progress.



Cheer her on to help her stay motivated.



# **GSACPC's 2023 Top Cookie Sellers**

The top sellers sold 5,000+ cookies each. They are listed in alphabetical order by last name.

Emma Aldaz Hailey Aldaz Jovie Anderson Aurora Arnett Victoria Ball Avery Bantau McKenna Bantau Megan Berg Tera Berg

Kaelyn Bishop Drew Byrne Cassidy Cottle Danyelle Cottrell Lilly Delehoy Elise Densmore Maddie Dunlap Trisha Dyer Sophia Harmon

Meira Hart Madelynne Hickel Destiny Hofrichter - Lay Eliza Ohlson Kiana Jeskewitz Kloie Kalb Cybelle Lacis Scarlett Lacis Abby Lange Larkin Lopez

Magnolia Miller Kaycee Noderer Jenna Pachak Katelynn Plumb Cora Poor Hailey Potts **Emmalin Pryor** Jordyn Quinn

**Rilee Raymond** Shannon Robelet Savannah Scott Shantelle Smiley Lillian Standerfer Shante Summers **Brooklyn Thomas** Payton Turner Kaitlyn Van Der Werf

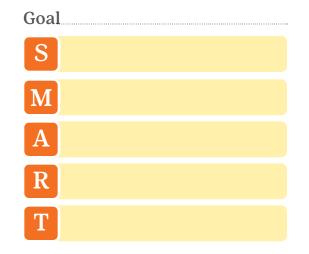
Avery Vo Irelyn Wackernagle Peyton Wessels Leah Willard Maliah Winey

# **Goal Setting Activity**

Are you ready to dive into the 2024 Cookie Program? Let's start by setting a SMART goal. What is a SMART goal you ask? Let's take a closer look.



Ready to set your first goal? A great place to get started is to check out the rewards on page 21.



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Now that you've set your goal, build your sales pitch and practice like pro! Make sure to share your goal!

#### Here's an example of a cookie pitch:

Hi! My name is Juliette and I'm a Girl Scout Brownie. Would you like to by some Girl Scout Cookies? My goal is to earn a week of summer camp and funds for my troop to plant a community garden.

#### Other helpful pitch builders:

- If you can't eat 'em, treat 'em and donate cookies to local first responders.
- We take cash or credit!

#### Don't forget to say thank you!

Now grab a piece of paper and build your pitch that you would use to ask customers to support you!



### **ACTION PLAN**

Did you know the average in-person customer buys 3 packages of cookies? The average customer who purchases online through Digital Cookie buys 4-5 packages. Considering participating at a booth sale? The average number of packages sold at a 2-hour booth sale is 30-50 packages. Next, let's make a list of those who you plan to ask to support you and how you plan to reach your sales goal.

family	friends	neighbors	other	Booth sales
1.	1.	1.	1.	1.
2.	2.	2.	2.	2.
3.	3.	3.	3.	3.
4.	4.	4.	4.	4.
5.	5.	5.	5.	5.
6.	6.	6.	6.	6.
7.	7.	7.	7.	7.
8.	8.	8.	8.	8.

# **Boothing Basics**

Ordering packages for booths sales isn't an exact science. Ask experienced troops for guidance and use the average sales per cookie variety to get an idea of your flavor mix.



**6.4**%

9%

### **Booth Sales**

Booths are a great place to engage customers and be visible to the community. However, please do not schedule booths before talking to the Troop Leader to be sure you fully understand the mandatory logistics and procedures that need to be followed. Girls are not allowed to sell in front of marijuana dispensaries and any place she cannot legally enter, or at a booth location that has not been approved through the Council. When you commit to a booth, please make all attempts to honor your commitment. No shows hurt everyone — other troops, boothing partnerships, customers using Cookie Finder (the app that directs customers to cookie booths in their area). Other girls lose the opportunity to work the booth, and customers are frustrated when they use the app to locate a booth only to find that there are no Girl Scouts at the site. To reduce no-shows and last-minute cancellations, troops who repeatedly have no shows or lastminute cancellations may lose additional booths.



6%

### What you'll need at a **Girl Scout Cookie Booth**

- 2-4 girls and 2 chaperones one must be a registered and background checked Girl Scout!
- \$50 in ones and fives.
- П A fanny pack to keep the money safe.
- □ Table, two chairs, signs and other decorations.
- A credit card reader and smartphone.
- Troop Cookie Inventory. Using girl inventory can get complicated, so if you do this, make sure to keep detailed records.
- □ A Booth Sale Worksheet to document sales which can be found on our website or in the Program Manual.
- П A copy of your eBudde documentation.
- After booths reevaluate the cookie flavors and tally Π what is left in inventory. Add the booth info sheet into the Booth recorder sheet in eBudde.
- Enter booth sales into booth recorder.

### **Basic Girl Scout Booth** Manners

- 1. Check in with the store manager. Follow all instructions given.
- 2. Be respectful of the troop boothing before and after you. Don't take sales after your shift ends.
- 3. Leave the site cleaner than when you found it, we are guests.
- 4. Keep doorways and walkways clear.
- 5. Be respectful of our store supporters! Leave their competitors' materials at home.
- 6. Take empty boxes with you to recycle.
- 7. Have fun and enjoy the experience.

# Selling Cookies the Girl Scout Way

### **Cookies for the Community**

This year, girls who take donations from customers for Cookies for the Community will receive the Gift of Caring patch, which resonates with our cookie theme: *Own Your Magie*. This is a girl reward (not a troop reward).

#### **Donations**

**Digital Cookie (DOC)** donations are a great way for family and friends to help girls meet their goals. These cookie donations are Council Cookies for the Community (CCC) and will automatically be added in eBudde under CCC for the girl. Do not subtract the DOC donations and move them to Troop Cookies for Community (TCC). If DOC donations are moved, Council will contact the Troop Leader and move them back.

**Troop Cookies for the Community (TCC)** donations are for an individual girl and/or her Troop to support a specific organization they believe in. Sometimes unforeseen situations occur, and some organizations will not be able to accept the cookie donations. If you are not able to find an organization accepting donations, please contact your Council Product Program team at *productprogram@girlscoutsaz.org*.

#### **Digital Cookie (DOC)**

This online selling platform allows girls to personalize a private website. From this platform, they can send emails inviting friends and family to buy cookies online, with the option of having cookies delivered in-person or directly shipped to their home. Parents/caregivers will receive an invitation to set up their girl's Digital Cookie account on Dec. 13. Once her site is set up, she can download and login to the Digital Cookie App to sell cookies on the go. She can even use the app to take credit card payments on Walkabouts or from friends and family. Scan the QR code on page 10 to download the App. *Note: Cookies donated through DOC are placed as Cookies for the Community, these cookies cannot be moved to Troop Cookies for the Community.* 

### **Order Cards**

When your Girl Scout is visiting friends and family but doesn't have cookies with her, she can use her order card or Digital Cookie App to take orders that she delivers later!

#### **Door-to-Door Walkabouts**

Your neighbors may be your Girl Scout's biggest supporters! It's a simple way to sell cookies. Bling a wagon or cart to transport her cookies and walk through the neighborhood. Use the Digital Cookie App to take credit cards. Don't forget, girls should never sell alone or enter homes.

#### **Workplace Sales**

Take your Girl Scout to work! Workplaces are safe environments for girls to showcase sales pitches and sell cookies. Ask if she can make a short presentation at a staff meeting or have her make posters or flyers to promote the program. **The important piece is ensuring your girl gets the learning opportunity to make the sale.** 

#### **Social Media**

For Girl Scout entrepreneurs 13 and older, social media is a great way to spread the word and market their cookies to friends and family (not sell them). *Girls must have parental permission, post promotions only on private personal accounts (not to take orders), and follow GSUSA's online safety guidelines (see page 17).* 

In 2021, we increased the places girls' site link may be posted, but it does not change the policy against selling online on anonymous-enabled sites. For example links can be posted on webpages like your neighborhood's Nextdoor and community Facebook groups. Links cannot be posted on social media or websites like, but not limited to, Facebook Marketplace, Craigslist, OfferUp, eBay, sale/ garage/bargain site, or other sale sites, etc.

### Cookie Contest Enter the 2024 Cookie Spirit Contest!

The creative spark that ignites during each cookie season is incredible – booths are blinged out, Walkabouts are made with colorful cookie wagons, and unique cookie marketing content is being shared with family and friends. This season, share your cookie ingenuity by entering the 2024 Cookie Spirit Contest for a chance to win \$75 in program credit and a Girl Scout goodie bag.

To enter submit the following:

### **GSACPC** Walkabout photos

A walkabout is what we call going door-to-door selling cookies! When you're venturing out into your neighborhood, make sure to snap a few photos to submit for the contest.

### General cookie spirit video (30 sec max)

Unleash your inner film director and submit a 30 second video that captures your vibrant cookie spirit!

### Cookie flair photos

Get creative and level up your wagon, or lemonade-style cookie booth! Show us your decorations and all that makes your booth stand out.

Four winners will be announced each Saturday from Jan. 20 – Feb. 24 on Council's social media platforms, totaling 24 winners! Visit <u>girlscoutsaz.org/cookie-contests</u> to learn more.







### For the Record -Cookie Program Facts to Have in Your Back Pocket

There are incorrect rumors about Girl Scouts that tend to resurface during cookie season, when we are most visible to the public. The most common misperceptions are about Girl Scouts' relationship to Planned Parenthood, that girls/troops only receive a small portion of the cookie funds, and that Girl Scouts and Boy Scouts are the same organization. Visit girlscoutsaz.org/cookie-resources and download a For the Record and Palm Oil handout to have handy during cookie season.

#### Here are the facts:

- Girl Scouts does not support Planned Parenthood in any way. Girl Scouts does not advocate one way or another on issues which we consider private issues and best handled by families.
- 100% of the cookie proceeds stay in Arizona Cactus-Pine Council to benefit local girls. Funds raised from the sale of cookies benefit all the Girl Scouts in our Council both directly and indirectly. Cookie proceeds are the largest source of income for Council's girl programs, volunteer training, our facilities, four camp properties and the financial assistance that keeps Girl Scouting in Arizona available and affordable for all.
- Girl Scouts and Boy Scouts are two completely different organizations, each with a Congressional Charter. Girl Scouts serves girls in an all-girl, girl-led and supportive environment. Only Girl Scouts sell GS Cookies.

We encourage all participating cookie program volunteers to review the facts on Girl Scouts, in relation to social issues and financials, in preparation for cookie season. You can find this information at *girlscoutsaz.org/fortherecord*.

These are not the topics we want to focus on during cookie season as it takes away from the girls and the important program pieces that are promoting positive learning. However, we think it is important troops are informed (and keep parents in the loop) so none of our members feel caught off guard if a misinformed customer approaches them.

#### If approached by misinformed customers:

- SUPPORT YOUR LOCAL \* GIRL SCOUTSI
- Please refer them to <u>girlscoutsaz.org/fortherecord</u> or the Marketing and Communications Team at <u>marcom@</u> <u>girlscoutsaz.org</u>
- Remind them our priority is to let the girls learn and have fun. Ask that adults keep adult conversations to themselves. Approaching girls with salacious materials at a cookie booth is not acceptable, should be reported to Council and will be investigated.
- Safety is important. We don't want members putting themselves in an undesirable situation. This is especially true if a person becomes agitated in conversation please remove yourself and girls from the setting.

**Why do some people voice concern about Girl Scout Cookies?** In short, it's because they've been fed false information about Girl Scouts and the Girl Scout Cookie Program. As a large and visible organization, Girl Scouts is occasionally a target for outside groups with clear agendas. Please encourage everyone to seek the facts at *girlscoutsaz.org/fortherecord.* 

### Resources at a glance



All resources can be found at girlscouts.org/cookieresources About Girl Scout Cookies\* Troop Leader Resources Cookie Business Badges Cookie Entrepreneur Family Pin Digital Cookie\*



Found at LittleBrownie.com

Digital Marketing Basics FAQs and Nutrition Information Girl Scouts<sup>\*</sup> Cookie Captains and Cookie Rookies Social Media Tools and Graphics Own Your Magic Resources Resources for Girl Scouts to Grow Their Cookie Businesses Cookie History

### Girl Scouts' safety guidelines

One of the most essential steps you can take to have a magical season is to review all safety guidelines with troop members and their caregivers.

- Practical Tips for Parents
- Safety Tips for Product Sales
- Your Council's Volunteer Essentials and Safety Activity Checkpoints

For more information visit: girlscouts.org/cookieresources

Need Inspiration? Find us on Pinterest for quick, easy and exciting ways to make the Girl Scout Cookie Program<sup>-</sup> a success.

Follow us on social for shareable cookie content!

FOLLOW Little Brownie Bakers<sup>®</sup> on Pinterest @lbbakers

FOLLOW Little Brownie Bakers® on Facebook @LittleBrownieBakers



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# Action Plan & Notes

The first step to a successful Girl Scout Cookie Season is to plan for it. Use the space below to map out the information you need to support girls as they climb with courage, while having lots of fun!

Key Dates:	Contacts:

#### **Key Actions:**

Notes:



